



October 18 - 20, 2017

Hosted by

**Sevier County Electric System and Sevier County Utility District
Holiday Inn Hotel and Convention Center
3230 Parkway
Pigeon Forge, TN 37863**

Tuesday, October 17th

- 1:00 – 5:00 **CIO group meeting - Holiday Inn**
- **Parlor B – 2nd Floor**
- 4:00 – 7:00 **Early Registration – Holiday Inn – Lobby area**
Vendor Setup – Holiday Inn - Salon ABC
- **check in at Early Registration tables first**

Wednesday, October 18th

- 7:30 – 9:00 **Registration – Holiday Inn – Salon D**
Vendor Setup – Holiday Inn – Salon ABC
- 9:00 – 9:15 **Welcome – Tony Gouge, UTA President**
Welcome - Allen Robbins, Superintendent, Sevier County Electric
- 9:15 – 10:00 **The Gatlinburg Wildfires 2016 – Allen Robbins, Superintendent, Sevier County Electric System**
Just one year ago, uncontrolled wildfires in the foothills of the Great Smoky Mountains threatened several areas of Sevier County, Tennessee. Allen will take us through the Gatlinburg Wildfires and how his utility responded.
- 10:00 – 10:30 **BREAK – Visit Vendor Booths**
- 10:30 – 12:00 **Sensing Security in Geospatially Intelligent Cities – Chris Johnson, CTO, GEOHuntsville & Founder Owner of A Visual Edge, Inc.**
Chris will deliver highlights from GEOHuntsville's Blueprint for Safety Pilot DEMEX held in Aug, 2017 with objectives aimed at enabling multi-agency information sharing in support of multi-jurisdictional rapid disaster response. The DEMEX illustrated how response to real world events can be enhanced using Sensors, IoT Technologies, and "Ultra-fast Deployment" of Unmanned Aircraft Systems (UAS) to bring actionable information to the decision makers.
- 12:00 – 1:30 **LUNCH - Vendor Exhibit Hall Visit Vendor Booths**
Cybersecurity Update from the FBI
During lunch this year Scott Augenbaum and/or Victor Rodriquez will give us a cybersecurity update.

- 1:30 – 2:15 **Preparing for an Incident-How Will You Respond? - Bill Dean, Incident Response Practice Lead, LBMC**
Incident response does not have to be an overly complex process. This session will walk through the methodology, while leveraging case studies, to help improve your capabilities.
- 2:15 – 3:00 **UTILITY SPOTLIGHT – West TN’s Utility Fiber Network - Robin McCaig, Network & Managed Services Coordinator, Gibson EMC**
This presentation outlines how the west Tennessee LPC’s have interconnected fiber plant to offer dark fiber/metro Ethernet connectivity to businesses across the wide area. Topics discussed will be physical fiber plant interconnection, business models, customer VPNs, Future FTTH strategies, and partnerships between both cooperatives and municipal utilities to enable shared serves and revenue.
- 3:00 – 3:30 **BREAK – Visit Vendor Booths**
- 3:30 – 4:15 **UTILITY SPOTLIGHT - Vicky Wilson Turner, Morristown Utilities Meeting Customer’s Needs... One Application at a Time**
Learn how Morristown Utilities is making efforts to meet the needs of customers using technology. Vicky will discuss their homegrown applications such as PrePay, Customer Portal, Charity Portal, and more.
- 5:30 – 7:00 **CSA hosted Networking Event – Location TBD**
CSA will be hosting a come and go networking event for all attendees

Thursday, October 19th

- 9:00 – 9:45 **What’s the Hype about Hyper Convergence?– Robert Dillard, Round Tower Technologies**
Robert will clue us in on what exactly hyper convergence is and the benefits utility personnel can realize with this technology. How to migrate and simplify management of your infrastructure.
- 9:45 – 10:30 **Software Defined Networking – Scott Mathewson, Software Defined Datacenter Practice Lead, SoftChoice**
What is it? Why should we care about it? How is it being implemented by customers and vendors today?
- 10:30 – 11:00 **BREAK - Visit Vendor Booths**
- 11:00 – 11:45 **UTILITY SPOTLIGHT – Rick Bowker, Manager, Information Services, MLGW Solar Generation: Bright Spots and Cloudy Issues**
With more than 10 years of experience interconnecting customer's solar generation projects, totaling about 6 MW of capacity, MLGW will share the "bright spots" of solar program implementation as well as "cloudy issues" to accommodate or avoid. A frank look at how to handle changing rules, declining incentives and ongoing back office needs to ensure customer satisfaction.
- 11:45 – 1:15 **LUNCH – Vendor Exhibit Hall Visit Vendor Booths**
- 1:15 – 2:00 **UTILITY SPOTLIGHT – Boyd Goodin, Newport Utilities Drones in the Utility Space – Part I**
What is required for a utility to own and fly an unmanned aerial vehicle (UAV)? Boyd will share how he has grown Newport’s UAV program from FAA regulations and requirements to the benefits of executing an in-house program.

- 2:00 – 2:45 **UTILITY SPOTLIGHT – Robert Mullins, JEA & Vance McCage, Extreme Technologies Drones in the Utility Space – Part II**
Using a service provider for your UAV program. Robert will discuss JEA's experience with a contract drone inspection provider from initial discussions through project completion. The presentation will include contract details, managing the delivered data effectively within JEA's GIS system to improve system reliability, and lessons learned.
- 2:45 – 3:00 **Recap and Announcements – Tony Gouge, UTA President**
Tony will recap the 2 days, give announcements for the evening's activity, and reminders about tomorrow.
- 3:00 – 3:30 **BREAK - Visit Vendor Booths
(Vendors can tear down after this or Friday morning)**
- 4:15 Depart for Dolly Parton's Smoky Mountain Adventures
2713 Parkway, Pigeon Forge TN 37863
Travel is on your own
- 4:45 Arrive Dolly Parton's – Doors open at 5:00. They want us there at 4:45
- 6:00 – 9:00 **Dinner & Show**
Dolly Parton's Smoky Mountain Adventures is a riveting, high energy and romantic Dinner and Show. It includes a special love story on how Avie Lee Owens and Lee Parton got together and became Dolly's Mom and Dad, but not before a few competitions had taken place between the families. A old-fashioned Hootenanny feast awaits as the mountains are filled with high-flying action, music, and more.

Friday, October 20th

- 9:00 – 10:00 **Leveraging Intelligence for Proactive Security - Philip Propes, CISO, Director - Enterprise Information Security and Policy, TVA**
Cybersecurity experts are working hard to move from a reactive to proactive security approach, with a focus on preventing an incident before it happens. Intelligence sources are one of the most important ways to develop this predictive and proactive capability to better secure your data and networks. This presentation will focus on ways to begin developing and leveraging a variety of intelligence sources to enhance your defenses.
- 10:00 – 10:45 **UTA Business Session and Round Table Discussion**
- 10:45 – 11:00 **Door Prize Giveaways**
- 11:00 **Conference Adjourned**
- 11:30 – 1:00 **Called Meetings of the following committees**
Nominating Committee
Program Committee
Membership Committee
Executive Board
2018 Pre-Planning Session

Questions about this conference please contact the host – Mark Woodham, Sevier County Electric System @ mwoodham@sces.net or Brian Stoika, Sevier County Utility District @ brian.stoika@scudgas.org