



2021 Conference Schedule

October 19 – 21, 2021

Hosted by: Nashville Electric Service

[Sheraton Grand Nashville Downtown](#)

623 Union Street | Nashville, TN 37219

Monday, October 18th

- 1:00 – 5:00 CIO Group meeting – Hotel
- 1:00 – 4:00 Substation guided tour (optional) – NES
- 3:00 – 7:00 Early Registration – Ballroom Foyer 2nd Floor
- Vendor Setup – Ballroom 2-3/Ballroom Foyer 2nd Floor
- *Check in at registration table before setting up

Tuesday, October 19th

- 7:00 – 8:30 Breakfast – Legislative Terrace 2nd Floor
- 7:00 – 8:30 Registration – Ballroom Foyer 2nd Floor
- 8:30 Program begins – Ballroom 4
- 8:30 – 9:00 Welcome – Lashell Vaughn - UTA President, MLGW
- Welcome – Teresa Broyles-Aplin – CFO, NES

9:00 – 10:15 Keynote Address - Brian Moyer, Nashville Technology Council

Brian Moyer is a tech entrepreneur, founder, influencer, and community leader. He is President and CEO of the Greater Nashville Technology Council, the leading voice and advocate for Middle Tennessee's \$8 billion information technology ecosystem and 60,000 tech professionals. Prior to that, he served as EVP and CIO for GAFFEY Healthcare and HealthTechS3.

Brian is featured on the Nashville Business Journal's 2020 Power 100 list of most influential business leaders in Nashville; ranked #2 on the Rise. Global Top 100 Thought Leaders in IT, and on peopleHum's global list of the 200 most influential thought leaders.

He serves on numerous boards including Alignment Nashville, the Nashville Entrepreneur Center, the HIMSS Tennessee Chapter, the Nashville Chamber International Business Council, and as vice-chair of the Technology Councils of North America.

Brian studied Economics and Engineering Management at the Missouri University of Science and Technology. He is a Certified Professional in Healthcare Information & Management Systems and is a HIMSS Fellow.

- 10:15 – 10:45 **Break** – Ballroom Foyer 2nd Floor
Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor
- 10:45 – 11:30 **UTILITY SPOTLIGHT Partnership of Ops and IT in Technology Modernization, Sylvia Smith – VP Customer Services, Stacy Mill, VP IT, NES**
- 11:30 – 1:30 **Lunch** – Legislative Terrace 2nd Floor
Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor
- 1:30 – 2:15 **Organizing Your Busy Mind, Chris Doyle**
- Join Chris Doyle, former VP of Product Marketing at TelTronics and product innovation specialist at global giant Panasonic Corporation, for a motivational and engaging session to learn some simple ways to rapidly organize your busy mind and increase personal and professional productivity.
- 2:15 – 3:00 **UTILITY SPOTLIGHT Customer Utility Assistance enabled by Technology - Gift of Comfort and On Tracking, Michael Faulk and Heidi Slakans, MLGW**
- This session will highlight the Mobile and Web-based technology solution that is being used to provide utility assistance programs to customer while improving the business operational efficiency and overall customer experience.
- 3:00 – 3:30 **Break** – Ballroom Foyer 2nd Floor
Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor
- 3:30 – 4:15 **Solving scalability and disaster problems with the cloud, Joe Clarke, Director of Cloud Architecture, AdvizeX**
- AdvizeX will discuss scenarios where hybrid cloud architecture can offer utilities flexibility when considering growth, disaster recovery, and business continuity with your virtual environment.
- 4:30 – 6:00 Opening Networking Event – Skye Bar 27th Floor
Hosted by Central Service Association

Wednesday, October 20th

- 7:00 – 8:00 Breakfast – Legislative Terrace 2nd Floor
- 8:15 – 8:30 Welcome Back – Lashell Vaughn – UTA President, MLGW
- 8:30 – 9:15 **UTILITY SPOTLIGHT Engineering substation modernization, NES**
- 9:15 - 10:00 **Utility Network Model, Speaker Name(s), Title, SSP Innovations**
- 10:00 – 10:30 **Break** – Ballroom Foyer 2nd Floor

Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor

10:30 – 11:15 UTILITY SPOTLIGHT - Making the Connection, Bruce Anderson, IS Specialist, CEMC

Most of CEMC's new broadband request for service are established online. CEMC has also recently started taking electric orders online as well. This saves CEMC staff countless calls and hours of processing. Hear how the process flows from signup to satisfied member.

11:15 – 12:00 UTILITY SPOTLIGHT – Incident Response Plan - Joey Perry, IT Security/Ops Manager, JEA, Alon Yavin, Head of Professional Services, Holisticyber

How prepared are you for a cybersecurity event? What does your Incident Response Plan look like? With all the Ransomware attacks the nation has experienced in the last year, it is imperative you develop and hone your IRP and test it. Joey Perry and Holisticyber will walk you through JEA's journey in developing this plan.

12:00 – 1:30 Lunch Legislative Terrace 2nd Floor

Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor

1:30 – 2:15 Key Components & Considerations of a Total Mobility Solution, Havis

2:15 – 3:15 Break – Ballroom Foyer 2nd Floor

Last change to Visit Vendor Booths – Ballroom 2-3/Ballroom Foyer 2nd Floor

3:15 – 4:15 MS Teams – Microsoft - Stacey Strickland, MS Teams SME

4:15 – 4:30 Lashell – Introduce D&E Sponsors

5:00 Teresa - End of day instructions

5:30 – 10:00 Entertainment night – Country Music Hall of Fame & Museum

222 5th Avenue South Nashville, TN 37203

Grand Foyer – 4th floor

Networking event sponsored by Honeywell

Museum Tour on your own

Dinner served at 7:00

Thursday, October 21st

7:00 – 8:00 Continental Breakfast – Legislative Terrace 2nd Floor

8:15 – 8:30 Welcome Back– Lashell Vaughn – UTA President, MLGW

8:30 – 9:30 TVA Speaker

9:45 – 10:45 UTA Business Meeting

10:45-11:00 Door prizes/goodbyes

11:00 – 11:30 UTA Committee Meetings